

# SHAREHOLDER SERVICES

## The Share Portal

The Share Portal is an on-line facility provided by our registrars, Capita Registrars, for you to access securely your holdings via the internet.

By creating a share portal account shareholders are able to access a full range of on-line services including:

### View account holding details

The Share Portal enables users to view all shareholding details, indicative share prices and valuations, view a full transaction trail and dividend history including record and payment dates and method of payment.

### Change of address

Users are able to change their registered address online and in real-time, reducing the need for paper-based requests.

### Register mandate

Users are able to register and change their bank mandate instructions online, updating the register in real-time.

### Dedicated helpline

The Share Portal has a dedicated team of fully trained staff who have vast experience in helping users with all aspects of the service including technical and administrative queries.

### Online proxy voting

Provides private shareholders with an online proxy voting mechanism to encourage voting by all shareholders.

### Downloadable forms

A range of easily accessible forms are available online for users to download and print as required.

To make use of any of the above facilities, please log on to [www.capitaregistrars.com/shareholders](http://www.capitaregistrars.com/shareholders) and follow the links to the Share Portal. Should you have any queries in respect of the above facilities, please do not hesitate to contact the Capita Share Portal helpline on 0870 162 3191 (outside the UK +44 20 8639 3367) or by e-mail at [shareportal@capita.co.uk](mailto:shareportal@capita.co.uk)

## Share Dealing Services

An on-line and telephone share dealing facility is available through our registrars, Capita Registrars, providing shareholders with an easy to access and simple to use service. There is no need to pre-register and there are no complicated forms to complete. The on-line and telephone dealing service allows you to trade "real time" at a known price which will be given to you at the time you give your instruction.

To deal on line or by telephone all you need is your surname, shareholder reference number, full postcode and your date of birth. Your shareholder reference number can be found on your latest statement or certificate where it will appear as either a 'folio number' or 'investor code'. Please have the appropriate documents to hand when you log on or call, as this information will be needed before you can buy or sell shares.

For further information on this service, or to buy and sell Rentokil Initial shares, please contact [www.capitadeal.com](http://www.capitadeal.com) (on-line dealing) or 0870 458 4577 (telephone dealing).

## Shareholder information

### Results

2006 Half year – 24 August 2006

2006 Full year – 22 February 2007

2007 Half year – 23 August 2007

### Annual general meeting

To be held at No. 4 Hamilton Place, London, W1J 7BQ on 3 May 2007 at 11 am. Web [www.4hp.org.uk](http://www.4hp.org.uk). The notice of the annual general meeting is contained in a separate letter to shareholders, which accompanies these accounts.

### Registrars

Capita Registrars

The Registry

34 Beckenham Road

Beckenham

Kent

BR3 4TU

Telephone (in UK):

0870 1623100

Telephone (from overseas):

+44 20 8639 2157

Fax: +44 (0) 20 8639 2342

E-mail: [ssd@capitaregistrars.com](mailto:ssd@capitaregistrars.com)

### Dividends

2006 Interim 2.13p (2005: 2.13p) – Paid on 27 October 2006

2006 Final (proposed) 5.25p (2005: 5.25p) – Pay date 18 May 2007

(to shareholders on the register on 13 April 2007)

### Capital history

Mid market price 31 March 1982 – 7.5375p\*

Mid market price 31 December 2006 – 166.25p

2006 high/low – 168.25p/140.25p

\* adjusted for the 1983 bonus issue and the 1990, 1992, and 1997 share splits.

### Company

Rentokil Initial plc

Belgrave House

76 Buckingham Palace Road

London

SW1W 9RF

Telephone: +44 (0) 20 7866 3000

Fax: +44 (0) 20 7866 3800

Web: [www.rentokil-initial.com](http://www.rentokil-initial.com)

Contact: [investor@rentokil-initial.com](mailto:investor@rentokil-initial.com)