

BUSINESS OVERVIEW

TEXTILES AND WASHROOM SERVICES



27.2% Group Revenue



GEOGRAPHICAL SPREAD

36.7% France
13.7% UK
12.5% Netherlands
11.3% Germany
11.3% Belgium
14.5% Other



ACTIVITIES

64% Textiles
36% Washroom

£603.0m
2007 REVENUE

1.3%
% CHANGE

9,682
EMPLOYEES

The Textile and Washroom Services division comprises the washroom, linen hire, garment rental, and floorcare activities in the UK and continental Europe. It provides services to customers in a diverse range of industries from manufacturing to retail and from banking to hospitality.



FACILITIES SERVICES



26.4% Group Revenue



GEOGRAPHICAL SPREAD

85.3% UK
8.5% Spain
6.2% Other



ACTIVITIES

64.3% Cleaning
10.2% Catering
10.7% Hospital
8.9% Speciality Hygiene
1.9% Medical
4.0% Other

£585.7m
2007 REVENUE

12.8%
% CHANGE

44,915
EMPLOYEES

The Facilities Services division comprise a number of businesses including Cleaning, Catering, Hospital Services, Specialist Hygiene Services and Medical Services.



PEST CONTROL

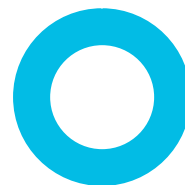


14.0% Group Revenue



GEOGRAPHICAL SPREAD

32.2% USA
21.0% UK
7.5% Germany
7.0% Netherlands
5.2% France
27.1% Other



ACTIVITIES

100% Pest Control

£310.4m
2007 REVENUE

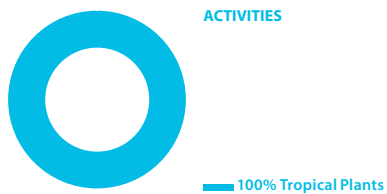
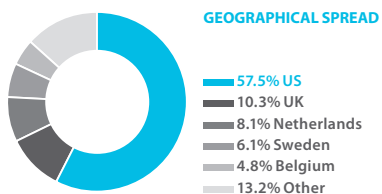
11.5%
% CHANGE

5,364
EMPLOYEES

Rentokil Pest Control seeks to be the finest provider of pest control services in all major international markets. It aims to satisfy the needs of both commercial and residential customers who seek protection from health and financial risks and the reassurance that comes from dealing with the industry's finest service provider. The division has leading market positions in the UK, continental Europe and North America.



AMBIUS



£112.4m

2007 REVENUE

6.2%

% CHANGE

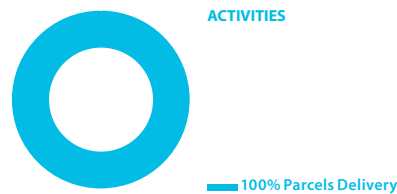
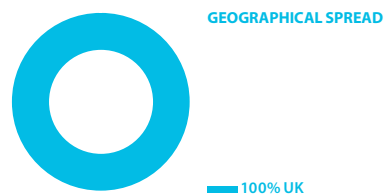
2,161

EMPLOYEES

The Ambius division (formerly referred to as Tropical Plants) provides interior landscaping, design installation and maintenance services in North America, the UK and continental Europe.



CITY LINK



£417.1m

2007 REVENUE

95.5%

% CHANGE

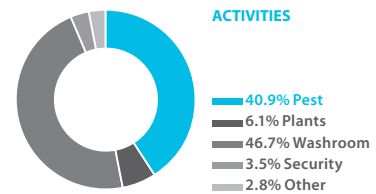
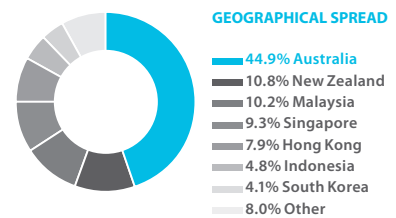
7,703

EMPLOYEES

Under the name City Link, the division is a leading overnight parcel delivery service operating in the UK. In December 2006, it acquired Target Express and the business is now believed to be the joint number one player in the market.



ASIA PACIFIC



£158.3m

2007 REVENUE

55.0%

% CHANGE

7,280

EMPLOYEES

Asia Pacific covers all the group's activities in the region, principally washroom services, pest control and tropical plants.

*Excludes share of associate in Japan