

Business overview

Initial Textiles and Washroom Services

£612.3m

2008 revenue

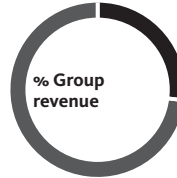
1.1%

% change

9,772

Employees

The Textiles and Washroom Services division comprises the washroom, linen hire, garment rental, and floorcare activities in the UK and continental Europe. It provides services to customers in a diverse range of industries from manufacturing to retail and from banking to hospitality.



■ 27.2% Group revenue



■ 38.5% France
■ 12.4% Netherlands
■ 11.8% Belgium
■ 11.3% Germany
■ 11.0% UK
■ 3.9% Spain
■ 2.7% Italy
■ 8.4% Other



■ 63% Textiles
■ 37% Washroom



Initial Facilities Services

£605.1m

2008 revenue

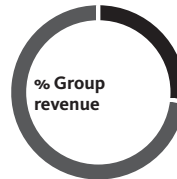
3.2%

% change

44,625

Employees

The Facilities Services division comprises a number of businesses including Cleaning, Catering, Hospital Services, Specialist Hygiene Services and Medical Services.



■ 26.9% Group revenue



■ 85.4% UK
■ 8.8% Spain
■ 5.8% Other



■ 63.4% Cleaning
■ 9.8% Catering
■ 10.7% Hospital
■ 9.1% Speciality Hygiene
■ 3.2% Medical
■ 3.8% Other



Rentokil Pest Control

£335.8m

2008 revenue

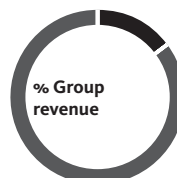
10.9%

% change

5,837

Employees

Rentokil Pest Control seeks to be the finest provider of pest control services in all major international markets. It aims to satisfy the needs of both commercial and residential customers who seek protection from health and financial risks and the reassurance that comes from dealing with the industry's finest service provider. The division has leading market positions in the UK, continental Europe and North America.



■ 14.9% Group revenue



■ 32.5% US
■ 21.5% UK
■ 7.5% Germany
■ 7.2% Netherlands
■ 5.5% Spain
■ 5.3% France
■ 3.6% Nordics
■ 3.4% Belgium
■ 2.9% Ireland
■ 2.8% Portugal
■ 7.8% Other



■ 100% Pest control



Ambius

£108.7m

2008 revenue

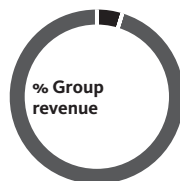
1.2%

% change

2,014

Employees

The Ambius division (formerly referred to as Tropical Plants) provides interior landscaping, design installation and maintenance services in North America, the UK and continental Europe.



■ 4.8% Group revenue



■ 56.3% US
■ 10.6% UK
■ 9.3% Netherlands
■ 7.6% Sweden
■ 5.4% Belgium
■ 10.8% Other



■ 100% Tropical plants



City Link

£381.9m

2008 revenue

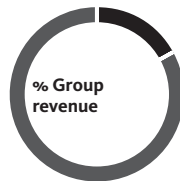
(8.4)%

% change

6,578

Employees

City Link is a leading overnight parcel delivery service operating in the UK. In December 2006, it acquired Target Express and the business is now believed to be the joint number one player in the market.



■ 17% Group revenue



■ 100% UK



■ 100% Parcel delivery



Asia Pacific

£179.9m

2008 revenue

13.9%

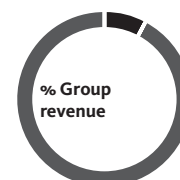
% change

8,330

Employees

Asia Pacific covers all the group's activities in the region, principally washroom services, pest control and tropical plants.

Excludes share of associate in Japan



■ 8% Group revenue



■ 43.1% Australia
■ 10.6% New Zealand
■ 9.4% Malaysia
■ 8.9% Singapore
■ 8.7% Hong Kong
■ 5.0% Indonesia
■ 4.2% South Korea
■ 2.7% Thailand
■ 2.4% China
■ 5.0% Other



■ 44.8% Pest control
■ 44.9% Washroom
■ 7.0% Tropical plants
■ 3.3% Security

