

## Shareholder information

### Secure share portal

[www.capitashareportal.com](http://www.capitashareportal.com)

The Share Portal is an on-line facility provided by our registrars, Capita Registrars, for you to manage securely your share holding via the internet. By registering for a free portal account, you are able to access a full range of on-line facilities which include:

### Electronic communications

Allows shareholders to register their e-mail address on-line to enable them to receive shareholder communications such as annual and interim reports via the internet rather than through the post. It also provides an on-line proxy voting facility.

### View account holding details

Allows shareholders to access their personal shareholding, including share transaction history, dividend payment history and to obtain an up to date shareholding valuation.

### Change of address and bank mandates

Allows shareholders to change their registered postal address and complete, change or delete dividend mandate instructions. You can also download forms such as stock transfer as well as buy and sell shares in the company.

### On-line proxy voting

Provides private shareholders with an online proxy voting mechanism to encourage electronic voting by all shareholders.

### Share dealing services

A low cost online and telephone share dealing facility is available through Capita Registrars, to buy or sell shares. There is no need to pre-register and there are no complicated forms to complete. These on-line and telephone services allow you to trade "real time" at a known price which will be given to you at the time you give your instruction. To deal in this way all you need is your surname, investor code, full postcode and your date of birth. Your investor code can be found on your latest statement, certificate or tax voucher. Please have the appropriate documents to hand when you log on or call, as this information will be needed before you can buy or sell shares

For further information full terms and conditions of this service and risks that apply, or to buy and sell Rentokil Initial shares, please contact [www.capitadeal.com](http://www.capitadeal.com) (on-line dealing) or 0871 664 0454 (telephone dealing – calls cost 10p per minute plus network extras). This is not a recommendation to buy or sell shares. The price of shares can go down as well as up, and you are not guaranteed to get back the amount that you originally invested.

### ShareGift

You may donate your shares to charity free of charge through ShareGift. Further details are available at [www.sharegift.org.uk](http://www.sharegift.org.uk) or by calling 020 7930 3737.

### Share portal website and dedicated helpline

To make use of any of the above facilities, please log on to [www.capitashareportal.com](http://www.capitashareportal.com) or call the dedicated helpline team of fully trained staff who have vast experience in helping users with all aspects of the service including technical and administrative queries.

Telephone (From the UK): 0871 664 0391

(Calls cost 10p per minute plus network extras)

Telephone (Outside the UK): +44 (0) 20 8639 3367

E-mail: [shareportal@capita.co.uk](mailto:shareportal@capita.co.uk)

### Announcement dates

2008 Half year – 22 August 2008

2008 Full year – 20 February 2009

### Annual general meeting

To be held at No. 4 Hamilton Place, London, W1J 7BQ on Wednesday 13 May 2009 at 11.00 am.  
Website: [www.4hp.org.uk](http://www.4hp.org.uk)

The notice of the annual general meeting is contained in a separate letter to shareholders, which accompanies these accounts and on the company website: [www.rentokil-initial.com](http://www.rentokil-initial.com)

### Dividends

2008 Interim 0.65p (2007: 2.13p) – Paid on 17 October 2008.  
No 2008 final dividend.

### Registrars

Capita Registrars  
Northern House  
Woodsome Park  
Fenay Bridge  
Huddersfield HD8 0GA

Telephone (From the UK): 0871 664 0300

(Calls cost 10p per minute plus network extras)

Telephone (from overseas): +44 (0) 20 8639 3399

Fax: +44 (0) 1484 600 911

E-mail: [ssd@capitaregistrars.com](mailto:ssd@capitaregistrars.com)

### Dividend Reinvestment Plan

This is a convenient way to build up your shareholding by using your cash dividends to buy more shares in the company. If you would prefer to receive shares for your next dividend instead of cash please complete an application from online at [www.capitashareportal.com](http://www.capitashareportal.com). Or call the Capita IRG Trustees on 0871 664 0381 from the UK (Calls cost 10p per minute plus network extras) or +44(0) 20 8639 3402 from overseas.

**Capital history**

Mid market price 31 March 1982 – 7.5375p\*

Mid market price 31 December 2008 – 44p

2008 high/low – 119.9p/31.5p

- adjusted for the 1983 bonus issue and the 1990, 1992, and 1997 share splits.

**Contact details**

Rentokil Initial plc  
Portland House  
Bressenden Place  
London SW1E 5BH

Telephone: +44 (0) 20 7592 2700  
Fax: +44 (0) 20 7592 2800  
Website: [www.rentokil-initial.com](http://www.rentokil-initial.com)  
Contact: [investor@rentokil-initial.com](mailto:investor@rentokil-initial.com)

Rentokil Initial plc is registered in England and Wales  
Registered number 5393279

**Beneficial owners of shares with “information rights”**

Please note that beneficial owners of shares who have been nominated by the registered holder of those shares to receive information rights under section 146 of the Companies Act 2006 are required to direct all communications to the registered holder of their shares rather than to the company’s registrar, Capita Registrars, or to the company directly.

**Boiler room scams – warning to shareholders**

Over the last year, many companies have become aware that their shareholders have received unsolicited phone calls or correspondence concerning investment matters. These are typically from overseas based “brokers” who target UK shareholders, offering to sell them what often turn out to be worthless or high risk shares in US or UK investments. These operations are commonly known as “boiler rooms”. These “brokers” can be very persistent and extremely persuasive, and a 2006 survey by the Financial Services Authority (FSA) has reported that the average amount lost by investors is around £20,000. The FSA receives and deals with an average of 6,500 consumer enquiries a year on boiler rooms and works with a range of stakeholders including the City of London Police and international regulators to protect UK investors from this type of fraud. In the past

18 months, the FSA has taken action against seven entities for acting as or assisting boiler rooms, including taking out injunctions, freezing assets, making people bankrupt and starting criminal investigations. In March, the FSA helped to refund about £1 million to UK investors. It is not just the novice investor that has been duped in this way; many victims had been successfully investing for several years.

Shareholders are advised to be very wary of any unsolicited advice, offers to buy shares at a discount or offers of free company reports. If you receive any cold call unsolicited investment advice:

- Make sure you get the correct name of the person and organisation.
- Check that they are properly authorised by the FSA before getting involved by visiting [www.fsa.gov.uk/register](http://www.fsa.gov.uk/register)
- Report the matter to the FSA either by calling 0845 606 1234 or visiting [www.moneydeclared.fsa.gov.uk](http://www.moneydeclared.fsa.gov.uk)
- If the calls persist, hang up.
- If you deal with an unauthorised firm, you will not be eligible to receive payment under the Financial Services Compensation Scheme. The FSA can be contacted by completing an online form at [www.fsa.gov.uk/pages/doing/regulated/law/alerts/overseas.shtml](http://www.fsa.gov.uk/pages/doing/regulated/law/alerts/overseas.shtml)
- Details of any share dealing facilities that the company endorses will be included in company mailings.
- More detailed information on this or similar activity can be found on the FSA website [www.moneydeclared.fsa.gov.uk](http://www.moneydeclared.fsa.gov.uk)