

## Senior management

### Peter Slator

Divisional Managing Director, Textiles and Washroom Services

Aged 49. Appointed Divisional Managing Director in April 2009. Previously worked for 28 years with Unilever, having been Executive Chairman in Australasia and prior to that the Group Head of I.T. and before that Managing Director of the Foods business in Japan.

### Stuart Godman

Divisional Managing Director, City Link

Aged 37. Appointed in September 2009. Previously Sales and Marketing Director of City Link and formerly Target Express, which was acquired by Rentokil Initial plc in November 2006. Joined Target Express in 1997 after nine years with TNT Express.

### Xuemei Bennink-Bai

Divisional Managing Director, Asia Pacific

Aged 43. Appointed in October 2009. Formerly Managing Director of Unilever Food Solutions China and a member of the Unilever Food Solutions Board for Asia, Africa and the Middle East. Prior to this she held a wide range of positions with Unilever in general management, sales, project management and research in China, Vietnam, the Netherlands and the UK.

### Bryan Kinsella

Chief Information Officer

Aged 53. Joined in 2007. Formerly Senior Vice President and Chief Information Officer of the Society of International Telecommunications and Aeronautics having previously held board positions at Vertex (part of United Utilities), the Computer Science Corporation and executive roles at ASDA and International Computers.

### Peter Lloyd

Divisional Managing Director, Facilities Services

Aged 59. Joined in 1986 having sold his retail cleaning company to the group in 1985. Prior to this current role, appointed Managing Director of UK Cleaning in 2002.

### Martin Sawkins

Group HR Director

Aged 54. Joined in November 2008. Previously held positions as Group HR Director HomeServe plc, Group HR Director The AA Limited and HR Director Centrica Home and Road Services. Prior to this held a number of senior positions in HR and operations in British Aerospace and United Biscuits.

## Statement of directors' responsibilities

The directors are responsible for preparing the Annual Report and the group and parent company financial statements in accordance with applicable law and regulations.

Company law requires the directors to prepare group and parent company financial statements for each financial year. Under that law they are required to prepare the group financial statements in accordance with IFRSs as adopted by the EU and applicable law and have elected to prepare the parent company financial statements in accordance with UK Accounting Standards and applicable law (UK Generally Accepted Accounting Practice).

Under company law the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the group and parent company and of their profit or loss for that period.

In preparing each of the group and parent company financial statements, the directors are required to:

- select suitable accounting policies and then apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- for the group financial statements, state whether they have been prepared in accordance with IFRSs as adopted by the EU;
- for the parent company financial statements, state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the parent company financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the group and the parent company will continue in business.

The directors are responsible for keeping adequate accounting records that are sufficient to show and explain the parent company's transactions and disclose with reasonable accuracy at any time the financial position of the parent company and enable them to ensure that its financial statements comply with the Companies Act 2006. They have general responsibility for taking such steps as are reasonably open to them to safeguard the assets of the group and to prevent and detect fraud and other irregularities.

Under applicable law and regulations, the directors are also responsible for preparing a Directors' Report, Directors' Remuneration Report and Corporate Governance Statement that complies with that law and those regulations.

The directors are responsible for the maintenance and integrity of the corporate and financial information included on the company's website. Legislation in the UK governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Each of the directors, whose names and functions are listed on page 23 confirms that, to the best of their knowledge:

- the financial statements, prepared in accordance with the applicable set of accounting standards, give a true and fair view of the assets, liabilities, financial position and profit or loss of the issuer and the undertakings included in the consolidation taken as a whole; and
- the directors' report contained in the Governance section includes a fair review of the development and performance of the business and the position of the company and the undertakings included in the consolidation taken as a whole, together with a description of the principal risks and uncertainties that they face.