

# IT solutions using web and text



City Link has a wide range of IT tools, such as handheld scanners with digital cameras, to enable signature capture and proof of delivery information.

The business also offers IT solutions designed to assist customers in the despatch process - from web-based solutions to stand alone systems. City Link is committed to ensuring its IT delivers to meet customers' needs.

A web-based solution is perfect if a customer is sending small to medium weekly volumes as it enables consignments to be booked online and for the necessary consignment label to be produced. Once the item has been despatched, full track and trace and management reporting information is available.

If a customer is sending medium to large weekly volumes, City Link can provide a range of stand alone or networked solutions that have been configured to manage the shipping process, and provide even greater degrees of flexibility in the supply chain.

With City Link's despatch confirmation software, an email can be sent to the recipient confirming all elements of the despatch process and providing a link to City Link's online tracking system.

City Link is also recognised as one of the leading providers of integrated system solutions. Through its dedicated Customer Solutions team, City Link works with customers' IT departments to link City Link into the heart of the despatch process. City Link can even text recipients, confirm a despatch and give them the option to reschedule the delivery to a more suitable day.

For further information visit [www.city-link.co.uk](http://www.city-link.co.uk)