

Rentokil Initial

Interim Results 2026



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The Company makes no guarantee in relation to the trends in the management of termite damage claims. Additionally, the Company makes no guarantee that its operational improvement plans will mitigate against or reduce the number of termite damage claims (litigated and non-litigated) against the Company nor that these plans will reduce the ongoing cost to resolve such claims.

Additional information concerning these and other factors can be found in Rentokil Initial's filings with the U.S. Securities and Exchange Commission ("SEC"), which may be obtained free of charge at the SEC's website, <http://www.sec.gov>, and Rentokil Initial's Annual Reports, which may be obtained free of charge from the Rentokil Initial website, <https://www.rentokil-initial.com>

No statement in this communication is intended to be a profit forecast and no statement in this communication should be interpreted to mean that earnings per share of Rentokil Initial for the current or future financial years would necessarily match or exceed the historical published earnings per share of Rentokil Initial.

This communication presents certain non-IFRS measures, which should not be viewed in isolation as alternatives to the equivalent IFRS measure; rather they should be viewed as complements to, and read in conjunction with, the equivalent IFRS measure. Non-IFRS measures presented also include Organic Revenue Growth, One-off and adjusting items, Adjusted Interest, Adjusted Operating Profit, Adjusted Profit Before and After Tax, Adjusted EBITDA, Adjusted Earnings Per Share, Free Cash Flow, Adjusted Free Cash Flow, Adjusted Free Cash Flow Conversion and Adjusted Effective Tax Rate. Definitions for these measures can be found under the Use of Non-IFRS measures section of the financial statements. The Group's internal strategic planning process is also based on these measures, and they are used for incentive purposes. These measures may not be calculated in the same way as similarly named measures reported by other companies.

Rentokil Initial

Interim Results 2026

Mike Duffy, CEO



Agenda

1. H1 Overview

Mike Duffy

2. H1 Financial Review

Paul Edgecliffe-Johnson

3. First Impressions and Priorities

Mike Duffy

Q&A

Details can be found at the back of this presentation and at www.rentokil-initial.com



H1 Financial Results: Overview

H1 Growth Performance

- Revenue +4.5%
- Organic Revenue +3.6% (Q2 +3.8%)
- Operating Profit +6.6%
- Free Cash Flow conversion of 96%
- Net debt to EBITDA reduced to 2.4x

Organic Growth by Region

- International +3.5%
 - Q2 Pest +5.4%
- North America +3.7%
 - NA Pest Services +2.6%
 - NA Business Services +10.6%

Growth Plan

- Focus on Customer
- Sales & Operational Excellence
- Business Simplification

Enabling the frontline

Strengthening leadership

- North America CEO
- North America CMO
- Group Chief Transformation Officer



Interim Results Financial Review

Paul Edgecliffe-Johnson, CFO



Group financial highlights

All figures are adjusted and on a continuing operations basis unless otherwise stated

	H126	H125		H126	H125
Revenue	\$3,589m	\$3,364m	Free Cash Flow	\$318m	\$282m
Constant Currency Growth	4.5%	3.1%	Free Cash Flow growth	12.8%	31.2%
Organic Revenue Growth	3.6%	1.6%			
Operating profit	\$556m	\$511m	Free Cash Flow conversion	96%	93%
Constant Currency Growth	6.6%	(4.5%)			
Operating Profit margin	15.5% <i>+30bps</i>	15.2%			
Basic EPS growth	8.3%	(9.5%)	Net debt	\$3,575m	\$4,220m
Dividend per share growth	8.0%	0.0%	Leverage	2.4x	2.8x

North America: growth in revenue, profit and margins

All figures are adjusted unless otherwise stated

	H126	H125	Constant Currency
Revenue	\$2,197m	\$2,106m	+4.2%
Organic Revenue Growth	+3.7%	+1.1%	
<i>Pest Control Services</i>	+2.6%	+0.1%	
<i>Business Services</i>	+10.6%	+7.8%	
Operating Profit	\$393m	\$356m	+10.2%
Operating Profit margin	17.9%	16.9%	+100bps

Q2 Organic Revenue Growth slowed by Commercial
Strong progress on cost savings

Q2 Organic Revenue Growth +3.6% (Q1 26: +3.9%)

- Q2 Pest Control Services +2.4% (Q1 26: +2.8%)
- Q2 Business Services +9.1% (Q1 26: +12.7%)

+10.2% Operating Profit growth

- H1 gross cost savings \$45m; annualised run-rate c. \$90m

Branches*: 70 launched in H1; achieved FY target

Branch 360: continued rollout; ongoing positive feedback

Customer retention: 80.7% (up 20bps YoY)

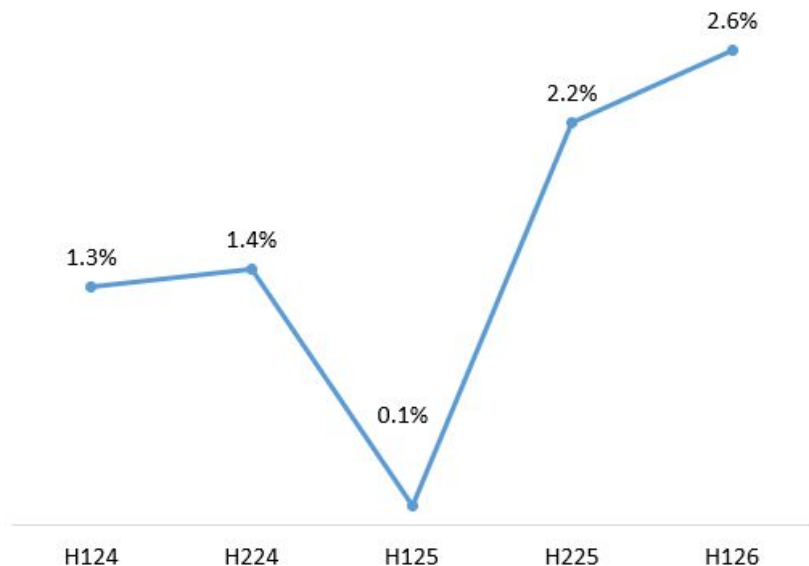
Colleague retention: 82.7% (up 200bps YoY)

* Smaller, local branches; previously referred to as "satellite branches"

North America Pest Control Services: Residential performs well

Performance improvement over 30 months

Half-yearly Organic Revenue Growth



H1: Contract +2.6% (H125: +0.6%); Job +5.7% (H125: +4.5%)*

Residential: solid growth through H1

- Leads: 6% growth; regional brands driving strong growth
- Retention: improved YoY; autopay and continued strong results from customer saves team

Commercial: slower growth in Q2; actions being taken

- Leads: 8% growth in small & medium sized businesses; regional brands driving strong growth
- Retention: declined YoY; separating Commercial leadership and replicating Residential customer saves team for Commercial

*Growth refers to total revenue growth

North America Pest Control: good margin progression

All figures are adjusted unless otherwise stated

Pest Control Services H126 FY24

Revenue	\$1,794m	\$3,430m
Operating Profit	\$353m	\$626m
Operating Profit margin	19.7%	18.3%

Business Services H126 FY24

Revenue	\$339m	\$596m
Operating Profit	\$32m	\$62m
Operating Profit margin	9.4%	10.4%

Pest Control Services: at c. 20% margin in H126

- 140bps margin expansion since FY24
- Over 500 roles eliminated to simplify the organisation
- Over 1,100 support function and call-centre roles offshored
- Fuel for growth: gross savings enabling self-funded reinvestment

Retiring 2027 20% margin target; investing for more growth

- Expect to deliver FY27 cost savings in line with original plan
- Material additional cost efficiency opportunity globally
- Will self-fund additional reinvestment for growth in North America with resource redeployment in 2027 and beyond

Reinvestments to drive Residential growth in the last 18 months

Customer



Sales & Marketing

- Optimising digital marketing
- More brands: local & regional
- More branches: 220 new branches*



Service & Retain

- Customer saves team
- Pricing team
- Trusted Advisor programme

Enablers



Colleagues: Rentokil-Terminix University, pay plan harmonisation and sales accountability back to branch



Data, systems & technology: proprietary Branch 360 software and Data & Analytics team

*Smaller, local branches previously called “satellites”

International: improved Pest Control performance in Q2

All figures are adjusted and on a continuing operations basis unless otherwise stated

	H126	H125	Constant Currency
Revenue	\$1,392m	\$1,258m	+5.0%
Organic Revenue Growth	+3.5%	+2.7%	
<i>Pest Control</i>	+4.1%	+3.8%	
<i>Hygiene & Wellbeing</i>	+2.6%	+1.0%	
Operating Profit	\$266m	\$242m	+4.3%
Operating Profit margin	19.1%	19.2%	(10)bps

Acceleration in Q2 Pest Control growth
Initial outsourcing in the Pacific

Q2 Organic Revenue Growth +4.2% (Q1 26: +2.7%)

- Q2 Pest Control +5.4% (Q1 26: +2.8%)
- Q2 Hygiene & Wellbeing +2.5% (Q1 26: +2.6%)

UK & SSA: solid core UK pest; property services weaker

Europe: pest growth supported by pricing & jobbing

Asia & MENAT: pest growth in India & Indonesia

Pacific: Rural & Track Spray tough comparators continue

H1: +4.3% Operating Profit growth

- Impacted by higher margin Rural & Track Spray jobs

Customer retention: 86.1% (up 90bps YoY)

Colleague retention: 90.6% (up 20 bps YoY)

Group Free Cash Flow: continued strong cash conversion



Free Cash Flow: +12.8% to \$318m

Working capital

- \$54m outflow, up \$3m YoY
- Disciplined working capital management

Net provisions

- \$44m outflow, up \$5m YoY
- Includes \$46m legacy termite settlements

Net capital expenditures & leases

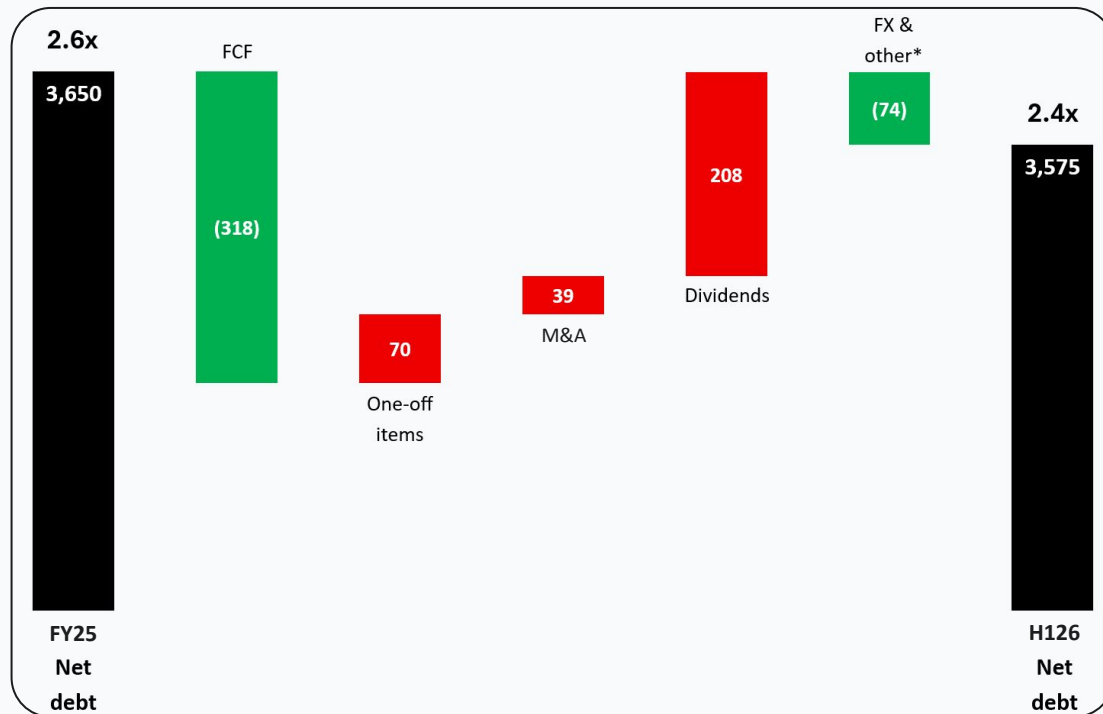
- \$180m outflow, up \$2m
- Capex tightly controlled, up \$1m
- No change to FY guidance

Interest & tax

- \$160m outflow, up \$11m YoY
- No change to FY guidance

Remain on-track to deliver >80% FY cash conversion

Net debt: reduction in leverage to 2.4x



Reduction in net debt: \$75m

One-off items: \$(70)m

- \$(39)m North America transformation costs
- FY guidance raised to \$110-120m; includes \$70m FY NA transformation costs and \$9m H1 International transformation costs

M&A: \$(39)m

- 14 businesses acquired (\$26m revenue)*
- Forecast FY 26 cash spend reduced to \$120m

New debt issuance

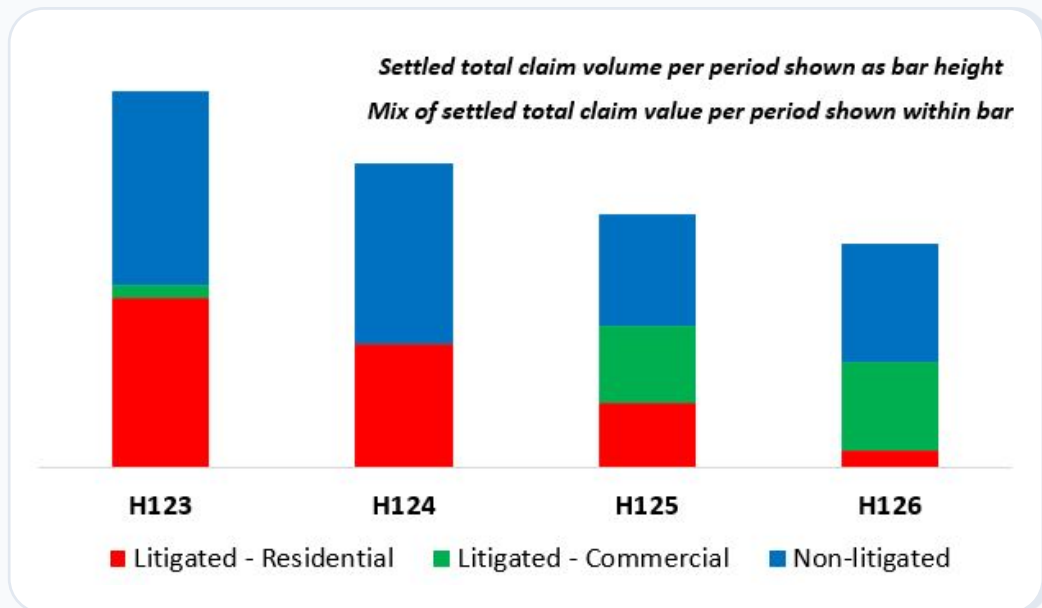
- \$500m IG-rated 5-year Senior Unsecured note issued at 4.625%
- IG rated by all three major agencies

Leverage now within 2.0-2.5x target range

*Other includes IFRS 16 liability movement \$15m and bond interest accrual \$20m; M&A revenue is quoted in the year prior to acquisition; \$39m cash outflow for M&A includes \$3m outflow for net debt acquired

Legacy termite: \$44m additional provision

Settled claim volumes and value share



H126: \$44m additional provision made, primarily for non-litigated claims

- Legacy termite provision \$364m (FY 25: \$358m)

Litigated claims:

- Strategic prioritisation of resolving high-value claims, particularly in Commercial

Non-litigated claims: steady volume decline

- Vast majority of outstanding claims are in non-Gulf areas, with declining claim counts
- In H1, increased average claim cost due to settling some high cost claims
- Provision highly sensitive to small assumption changes in model

This presentation includes forward-looking statements and cautionary statements that are based on management's beliefs and on information currently available to management. Uncertainties and other factors, including factors outside of our control, may cause our actual results or performance to be materially different from any projected results or performance. We make no guarantee that trends in the management of termite damage claims will continue or discontinue. Additionally, we make no guarantee that our operational improvement plans will mitigate against or reduce the number of termite damage claims (litigated and non-litigated) against us nor that these plans will reduce the ongoing cost to resolve such claims. We do not undertake any obligation, other than as required by applicable law, to update or revise the statements included in this presentation. Legacy termite refers to Terminix termite customers acquired prior to the acquisition, which were predominantly unlimited liability contracts. Contracts entered into after 1 January 2023 contain a limited liability cap of \$250k. H126 additional provision for total termite damage claims of \$47m (\$44m one-off item) and \$46m cash settled claims. Closing termite provisions \$392m (FY25: \$384m).

Capital allocation framework

**Invest in organic
growth**

**Targeted
M&A**

**Grow a
sustainable
dividend**

**Return excess
capital to
shareholders**

Maintain a strong balance sheet

Targeting 2.0x-2.5x net debt / adjusted EBITDA under normalised conditions

Financial review: summary and outlook

Continued progress on Group Organic Revenue Growth

- Ongoing execution of strategic initiatives in North America supporting improving growth in Residential Pest Control
- Incremental focus required on North America Commercial
- Encouraging improvement in performance from International Pest Control

Group margin improvement from efficiency initiatives

- On-track to deliver North America 2027 cost saving target unlocking additional fuel for growth
- Material efficiency opportunity globally to self-fund investment in growth
- Short-term North America margin target retired due to redeployment of fuel for growth

Strong cash conversion and now within target leverage range

- Disciplined approach to working capital and capital expenditures
- On-track to deliver FY target of above 80% free cash flow conversion
- Leverage within target range for the first time since Terminix acquisition completed in 2022

No change to outlook: FY26 profit in line with current market expectations

Rentokil Initial

Building the platform for sustainable organic growth

Mike Duffy, CEO



First four months as CEO

Operations

Understanding
how the
engine works

Customers

Meeting and
listening to
customers

Colleagues

Frontline
immersion

Concentrated predominantly on the US
- remains our main focus



Distinctive strengths that give us the right to win



Category defining
brands



Experienced and
long-tenured
technicians



Long-standing
customer
relationships



Geographic
coverage and branch
network



A leader in the
biggest pest markets



Industry leading
connected technology

Solid foundations to build a high performing future

My perspective on being a great service company

It's about the front line...

- Establishing clear expectations
- Providing resources and training
- Removing barriers
- Empowering decision making
- Celebrating and recognising wins

....and the Customer

- Winning at the moments of truth
- Becoming a trusted advisor
- Delivering customer service excellence is a product ... we need to continually improve the product

Opportunities



Deliver operational consistency and standardisation



Invest in sales training, tools and resources



Set the frontline up for success



Reduce complexity

Three core priorities to reinvigorate growth



Customer focus

Great service organisations put the frontline and customers first

**Engaged,
trained and
empowered
frontline**

US technician
engagement
73%, below our
global average

**Systemise
and
standardise
customer
journey**

~300,000
customer touch
points per day
across the
Group

**Execution
of service
delivery in
full every
time**

Customer
satisfaction
(NPS) score
range in top 20
pest markets:
c.36.9 to c.86.4

**More
solution
oriented**

UK Commercial
customer
retention is
87.5%
(connected) v
84.7% (non
connected)



Note:
Technician engagement; all-colleague survey 2025
Other data points at H1 2026

Sales and operational excellence

Value to be unlocked through consistent performance

Focus on new sales

c.20% of US
customers take
both Pest &
Termite

Identify best practice

Proactive sales
in Spain;
leveraging AI and
process
discipline: ~7%
of sales in 2024
to ~44% 2026
YTD

Branch operating model

Top **third** of US
branches
growing well
ahead of the
market

Segment US Residential & Commercial

Conducting
growth deep
dives in **6 Intl.
markets** focused
on Commercial,
lessons to be
captured and
shared



Note:
Data points at H1 2026

Business simplification

Focus on harmonisation, growth and efficiency

Common systems and processes for scalable growth

c.450 systems and applications across the Group

Focus resources on highest growth markets

Top 20 markets accounted for **93%** of Profit in H1

Cost efficiency to fuel growth

\$90m annualised run rate savings achieved. Further material efficiency opportunities

Talent and capabilities

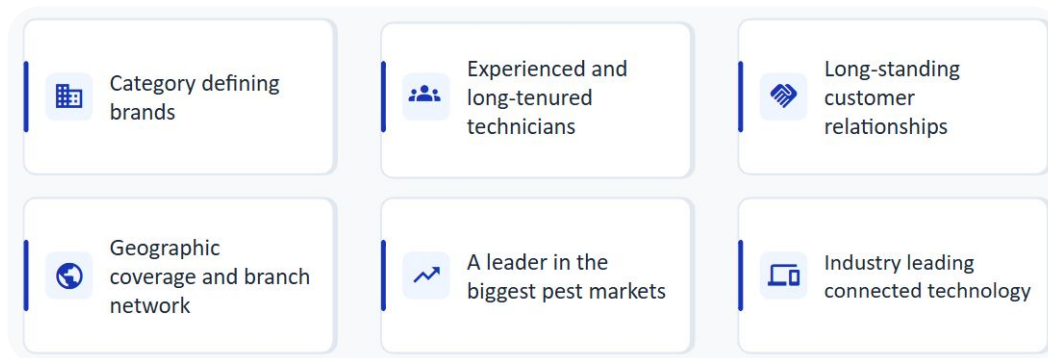
c.150 different country / category combinations inhibiting our ability to drive functional excellence at scale



Note:
Systems and apps analysis in Q226
Other data points at H1 2026

Building the platform for sustainable organic growth

Our Right to Win



Our Core Priorities



Clear opportunity for shareholder value creation

Priorities for growth:

**Customer
Focus**

**Sales and
Operational
Excellence**

**Business
Simplification**

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