

Rentokil Initial

Corporate
Responsibility

2013 Highlights

Colleague engagement and enablement remained strong

6% → ahead of the Service Industry norm



Over £100,000 donated to charities
Including £8,688 presented to both Malaria No More and WaterAid

Improved Safety

Lost Time Accidents

reduced by
↓ 13%



Working Days Lost

reduced by
↓ 20%



Efficient fleet

New UK vehicles deliver

↓ 6%

reduction in emissions

High customer service levels



Consistently at
98%

COHEP

launched

A new Community Orientated Health Education Programme



Supporting the Philippines

After Typhoon Yolanda we made donations to the Red Cross and dispatched over 200 hygiene kits with hand sanitizers



Efficient European workwear plants

↓ 6.9%

reduction in energy derived emissions (per tonne of workwear processed)



Innovation awards

New Signature hygiene range wins the Singapore President's Award for product design and the Red Dot Award for product design

Enhanced customer satisfaction

↑ 2.6

percentage points

U+

Major commitment to training

Nearly 31,000 training hours and 11,000 courses were undertaken globally through the U+ in-house 'university'

31,000

training hours

11,000

courses undertaken

CO₂ emissions

↓ 3.2%

reduction in energy derived emissions



82%

of colleagues believe "this company takes health and safety seriously" - above the world class High Performing norm

Reduced water usage

↓ 4.4%

reduction in our European workwear plants (litres of per kg of workwear processed)

